## Issue number 6, August 2006 HOMEE FRONT JERSEY HOMES TRUST NEWSLETTER

## A form in time saves money!

IF you are receiving rent rebate it is wise to keep up to date with the necessary paperwork. The Housing Department require that a form be completed annually. When you receive the form make sure you complete and return it to them as soon as possible. If they don't get it they will assume that you are no longer eligible for rent rebate. Also, when forms are submitted late, Housing will no longer back date the rebate. This could mean that you would have to pay the full rent until the paperwork is sorted out. All

the time you are in receipt of rent rebate it is also important to let Housing know of any changes in your personal circumstances which may affect the amount of benefit to which you are entitled.

Rent rebate is paid in monthly in arrears. The Jersey Homes Trust recognises that this might cause hardship to some of our tenants, as, under the terms of your lease, rent is due in advance. We are happy therefore to allow rent to be paid in arrears so long as it is paid by standing order and reaches the Trust's bank before the end of each calendar month.

Important points to remember:

• If you bank with Barclays, your standing order can be processed on the 30th of the month, as the money will arrive in our account on the same day.

• If you bank with any other bank, the standing order must be timed to make the payment at least five days before the end of the month (i.e. 25th of the month) to ensure it reaches the Trust's account by the 30th.

Paying rent in arrears is a concession that the JHT grants in order to avoid hardship to tenants in receipt of rent rebate. The Trust reserves the right to insist that rent is paid in advance, under the terms of the lease, if payment is not made in the manner described above.

# Let's have a get together!

JOHN Wesley Apartments in Cannon Street has become the latest JHT estate to form a residents' association.

Home Front spoke to two of the founder members, Georgina Beresford and Denise Boucher, who explained why the group was set up. "We thought it would be good if everyone could be encouraged to get together as a community," they said.

The association was set up well over a year ago and since then have had a number of meetings and organised events such as an Easter Egg hunt for the children. "We are very keen to get the kids involved in their community," Georgina said. There used to be a problem with children kicking their balls into the flowerbeds in the communal area on the estate, but this soon stopped when Georgina and Denise bought some flowering plants and encouraged the children to help with planting them. They are happy to report that the balls no longer go into the beds!

The association is partly about being an "action group" and partly to get people involved in social activity. "If ever there are any complaints, then we think it is better for people to get together as a group to talk about it rather than bother the managers with petty things," say Georgina and Denise.

The next planned event is a summer barbecue and everyone

will be encouraged to bring their own food and drink, as well as invite family and friends. "It's a slow job to get everyone interested, but we are confident that we will get there in the end."

Continued on page 2



A playground for younger children is a feature at the new Le Coie Apartments in Springfield Road. More pictures and story on Page 2 and 3

# www.jerseyhomestrust.org.je

# Competition

# Try your luck!

THE most popular competition we have run in Home Front was a Wordsearch. So here is another one! This time it's a Wordsearch with a difference! Before finding the words that are hidden in the grid, you first have to answer the clues – rather like a Crossword. Here's a clue – many of the answers can be found on the JHT website at

www.jerseyhomestrust.org.je or in this newsletter. Once you have worked out the answers, find the words in the grid, circle them and post your completed entry to Home Front Competition, Jersey Homes Trust, 48-50 New Street, St Helier, Jersey, JE2 3TE. The first correct entry to be opened after the closing date of Friday 29th September will win £20 worth of book tokens.

- 1. In which area of St Lawrence is La Folie Estate?
- 2. Last year the Jersey Homes Trust celebrated a special anniversary. How many years?
- 3. It is important to have this in case any of your possessions are damaged.
- 4. What is the name of the JHT's newest estate, due to welcome its first tenants this summer?
- 5. You walk through this to get into your home.
- 6. What sort of building stood on the site of Berkshire Court in La Motte Street?
- Jersey's Housing Minister is Senator
  Le Main.
- 8. How many Trustees does the Jersey Homes Trust have?
- 9. You pay this in order to live in your home.
- 10. What is the term given to a patch of ground before and during the building of houses?
- 11. You will need one of these to unlock your Number 5.

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М	U	Ι	V	С	0	Ε	А	S	А	В	С
Н	R	0	Н	D	Т	R	W	R	Х	Ζ	Q
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Ν	Е	R	0	В	D	Т	V	V	Е	Υ	Е
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L	0	0	Ν	F	S	А	Ζ	Q	Ρ	0	0

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'housing people'

- 12. It's blooming lovely to have this outside space with your home.
- 13. St \_\_\_\_. The parish where JHT estate Maison St Nicolas is situated.
- 14. The old Post Office headquarters was on this site before this estate was built.

WELL done to Doreen Perchard of Clement Court, the winner of the Anagram Competition in Issue 5 of Home Front. The correct answers were as follows: 1. Kent Lodge: 2. la Folie Estate: 3. Parkside: 4. St Clement's Road: 5. Berkshire Court: 6. Maison St Nicolas: 7. St Saviour's Court: Brooklands: 9. St Paul's Gate.

## Need a helping hand?

WITH all the pressures facing families today it's not surprising that we sometimes face problems. But the Jersey Citizens' Advice Bureau in New Street is there to help. CAB offers free, impartial, confidential advice on a range of subjects including:

- Housing
- Social Security benefits
- Employment
- Debt
- Tax
- Legal problems
- Immigration and nationality
- Family and personal
- Consumer rights

CAB also provides a money advice service. Finally, if your problem is of a legal nature you can make an appointment for a discussion with a volunteer lawyer.

The Bureau is open Monday to Friday from 10am till 3pm and a Portuguese interpreter is available during those times.

There are several ways to contact CAB:

- Freephone: 0800 735 0249
- Telephone: 724942
- Email@ advice@cab.org.je
- Website: www.cab.org.je

# www.jerseyhomestrust.org.je

Meanwhile, the roof of one of the other blocks on the site, Warren Court, was removed to allow for the construction of another storey of three more flats. The six existing flats in the block have been refurbished. This has included new electrical wiring, plumbing and decorating and compliance with modern fire regulations.



An extra storey has been created at Warren Court.

The views from this estate are quite spectacular as you can see from the photograph. As part of the work, a new site entrance has been created from Mont Felard.



The kitchens at Warren Court have been upgraded as part of the refurbishment.

Commenting on the upgrade, JHT Chairman, Michael Van Neste said: "As well as building new homes for the people of the island, we are also committed to a programme of upgrading our older properties. The Trustees are delighted with the work that has been completed at La Folie."

Once all the new homes have been let, the JHT will be landlord to nearly 700 tenants.

## Bridging a gap in the community

A brand new facility catering for the needs of people living in the area has opened on the site of the former St Mark's School.

The idea of The Bridge is to provide a centre where people can learn, develop and become more closely involved in their community. When he opened the facility in May, Chief Minister Senator Frank Walker described it as a "one-stop-shop near where people live".

There are already lots of things on offer. Several agencies from the public and voluntary sectors have a presence at The Bridge including parenting and childcare specialists, health visitors, police and education. Highlands College have a modern IT area which is available for courses for any age group. There is a crèche and an Internet café as well as clinics for some medical services.

The head of the centre, Wendy Hurford, is keen to find out what further facilities residents in the area would like to see there. She explains that The Bridge aims to cater for every age group – young people, old people and families.

When Home Front spoke to Mrs Hurford she was planning to send out a newsletter to everyone living in the near vicinity. So by the time you read this, you may have already received it.

## In Brief

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'housing people'

## Security matters!

DOOR entry phone systems are there to ensure that unwanted people are kept out of buildings. So please ensure that the main front door to all blocks of flats is kept locked. There's no point having security if people ignore it!

## Clickety clack

LAMINATE or wooden floors are all the fashion at the moment and there is no doubt that they are easy to clean and maintain, particularly if you have children. Unfortunately, we have had to ban tenants from installing these in flats above ground level as they can cause excessive noise to the people living below.

### Insurance

THERE are still some tenants who don't have home contents insurance. We cannot stress strongly enough the importance of having insurance to protect your possessions against all kinds of damage. For example, if a pipe bursts and your home is flooded, the Trust (or its insurers) will pay for the repairs to the pipe and any damage caused to the fabric of the property, but it is not responsible for damage to your carpets, furniture or belongings – that's down to you. The cost of insurance need not be a burden as many companies have policies that can be paid for monthly or even fortnightly in some cases, spreading the load.

Housing Department: 01534 884422

Jersey Gas Company (main switchboard): **01534 633400**  Jersey Gas Company (emergency 24 hour service): 01534 729999

Citizens' Advise Bureau: **0800 735 0249**  Jersey Electricity Company (main switchboard): 01534 505000

Fire Service: 01534 737444

Jersey Electricity Company (emergency 24 hour service): 01534 505050

Jersey Telecom: 01534 882882

### Issue number 6, August 2006

# HOME FRONT

# New homes bring JHT total up to 700

TWO new Jersey Homes Trust estates are shortly to welcome their tenants and meanwhile the refurbishment and extension of a third is nearing completion.

Le Coie Apartments in Springfield Road, built on the site of the former hotel of the same name, will be the second largest Jersey Homes Trust estate. In all there will be 96 apartments, mostly one and twobedroom units. One large apartment will have five bedrooms and will be taken by Les Amis. Also on site is a nursery and a community centre facility.

Because of the exterior shape of the buildings the flats are very individual in design. Those in the corner tower have a slight curve in the outside walls. All the flats are equipped with light and modern kitchens and some are open plan.

One of the exciting features of this modern estate is an attractive roof garden on top of



The roof garden at Le Coie will be used by the tenants of two blocks on the estate



the round tower. Despite being on a busy town corner, the garden is surprisingly quiet and will be a peaceful place for tenants living in two of the blocks to sit out and enjoy the sun.

The flats are built around a main open area, part of which has been dedicated as a playground for the younger children. The estate has taken two years to build and the main contractor is A C Mauger. The other new estate, Le Clos Vaze on New St John's Road, will have a total of 123 homes, 54 of which are for the Jersey Homes Trust, the others being for first-time buyers. The JHT properties will be a mixture of two, three and four bedroom houses as well as 14 one-bedroom flats.

The builders, J F Marett, hope to finish before the end of the year and tenants are expected to start moving in from November.

One of the Trust's older estates, La Folie at the bottom of Mont Felard, has resembled something of a building site for the past three years. The original La Folie House had to be demolished as it was unsafe and in its place we now have a new block of 14 flats and a semi-underground car park.



Tenants at Warren Court on La Folie can enjoy spectacular views.

news is asked to phone the Editor, Marion Falle, on 01481 833036 so that this can be included.

The Trustees are keen to encourage tenants to set up residents' association and will help wherever possible. Manager Stephen Van Neste said: "We are quite happy to come along and talk to you about how to go about setting up an association. We can help out with the printing of any newsletters and so on and if you do any fundraising we can advise about banking." Anyone wishing to discuss setting up a group can ring Mr Van Neste on 750270.

#### Continued from page 1

Anyone interested in contacting the association at John Wesley Apartments should contact the following people: Georgina Beresford; Denise Boucher; Mr Le Fondre or Mr Greier.

Meanwhile, there is a fledgling association at Berkshire Court and Home Front hopes to be able to catch up with them in time for the next issue. There are also established associations at Jardin Fleuri at Grouville and also at Victoria Place. We will include news from them in the next issue. Anyone with photographs of social events or

## *Telephone List:*

Jersey Homes Trust Managers: 01534 750270

Jersey New Waterworks Company: 01534 509000 Crimestoppers: **0800 555 111** 

Department of Employment and Social Security: **01534 28000**  Equipment Maintenance (lifts): **01534 888975** 

Health and Social Service (all enquiries): 01534 622000